

Hyperwave eConferencing Suite

Version
2.0

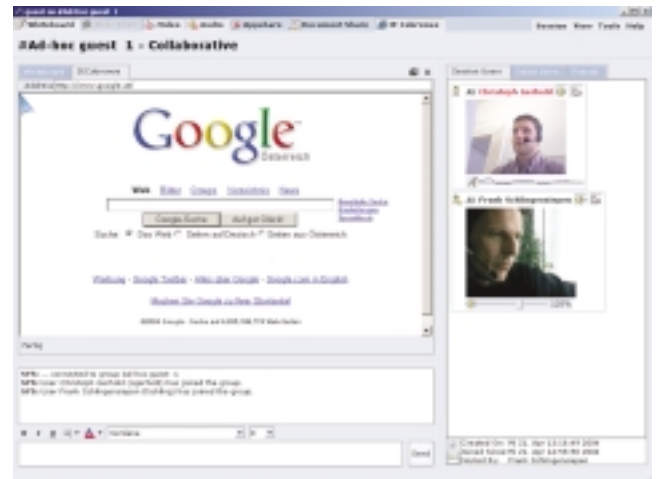
Real-Time Collaboration extends Knowledge Management

Virtual Collaboration tools have emerged from a world of tight budgets and vast product cycles. Dispersed teams increasingly need to work together whether they belong to the same organizational unit, organization or even to different organizations within a supply chain. Hyperwave's proven strong collaborative environment has been extended through the eConferencing Suite enabling the right people to be quickly and easily brought together regard-less of their physical location.

Hyperwave eConferencing Suite - the virtual conference center

Collaborative Enterprise Content Management has always been Hyperwave's focus, provided through discussion forums, chat and email integration in one single expandable platform. However the demand to integrate real-time collaboration features like audio- and/or videoconferencing, whiteboarding and the ability to share presentations or even applications has increased particularly in the e-learning and the groupware area.

Hyperwave eConferencing Suite is a fully featured conferencing environment that is tightly integrated into Hyperwave's collaborative Enterprise Content Management infrastructure. It provides single sign on functionality and the ability to store sessions within the knowledge repository, thus making knowledge accessible to the whole enterprise.



Integrated into Hyperwave's collaborative Enterprise Content Management Solutions

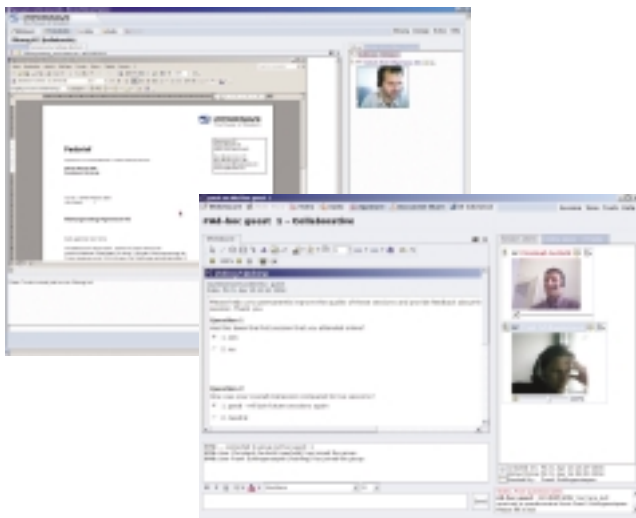
With the Hyperwave eConferencing Suite you can easily extend your existing Hyperwave business solutions with realtime collaboration features. This could be by making the Hyperwave eLearning Suite a virtual training centre, through enriching the Hyperwave Team Workspace with real-time collaboration features, or by enabling users to immediately contact an expert within the Hyperwave Interactive Knowledge Center.

Accessing and using the Hyperwave eConferencing Suite is easy: the client logs on without the need for a local installation or to remember a separate password, thus enabling people to be brought together at the click of a mouse.

Gain Knowledge - the key to success

The most important factor in the world of collaborative Enterprise Content Management is the ability to capture new information and make it accessible. With the Hyperwave eConferencing Suite each session can be saved within the Hyperwave repository and be fully re-played later.

Hyperwave's standard features like fulltext-indexing and access control apply to saved sessions, thus assuring that information can be accessed and searched upon easily by anyone with the right authorization.



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The Features

Text-based Chat / Instant Messaging

The basis of online-collaboration generates real-time accessible knowledge in an easy to use fashion.

Whiteboard

Using the virtual whiteboard users can easily share ideas, such as by uploading pictures from the local hard disk or by creating charts during a session.

Audio and Video Conferencing

Extending online sessions with audio and/or video brings dispersed participants together as if they were sitting together in one room.

Shared Browsing

Using the built-in Shared Browsing functionality users can jointly utilize documents (like PDF, XLS, DOC, PPT), sequences of pictures or a web-browser.

Application- and Desktop-Sharing

The embedded Application- and Desktop-Sharing facility allows participants to share arbitrary applications in order to jointly work on a document or to demonstrate the users an application.

Minutes Editor

During a session certain findings can be fixed and displayed to each participant using the embedded Minutes Editor.

Questionnaires

The integrated questionnaire environment allows session hosts to collect participants thoughts or in virtual classroom scenarios to check if trainees have understood the session's content.

Save and re-play sessions within Hyperwave

The real value of online sessions becomes clear once the content is captured, stored and made accessible for later reference. Hyperwave eConferencing Suite supports the storage of sessions and assures that users, that were unable to attend a meeting, can get a reproduction of the entire conference at a later point in time. A user can decide whether he wants to re-play the complete session (including all stored media-streams) or just access a single media-stream (e.g. chat, audio or video).

The Features

Ad-hoc and Scheduled Sessions

The Hyperwave eConferencing Suite can be used within virtual teams to run ad-hoc or regular sessions. Alternatively, using the 'Find Expert' search capability it is possible to directly link to the appropriate person and invite him into a session to further discuss a certain topic.

Collaborative and Managed Sessions

Hyperwave eConferencing Suite provides two different session types to cover different meeting scenarios: in collaborative sessions each participant is allowed to use each communication feature while in managed sessions the session host decides which communication feature is initially available to participants.

Awareness

In elearning, collaboration or workflow scenarios it is vital to recognize if a specific user is online and available for a virtual session. The Hyperwave eConferencing Suite delivers this information to the Hyperwave collaborative Enterprise Content Management infrastructure, thus enabling individual business solutions to gain the value of real-time collaboration.

System Requirements

Server Environment

- Hyperwave IS/6 Release 3 or later
- Tomcat Servlet Engine 3.2.3 or later

Operating Systems

- Windows 2000 Server SP-3
- Red Hat Enterprise Linux AS 2.1
- SUSE Linux Enterprise Server 8
- Solaris 8

Client Environment

- Windows platforms: MS IE 6.0 or higher
- Other platforms on request
- Multiple language support: English/German included. Others after translation of language resources

For full use of multimedia features

- Sound card (for best results full-duplex)
- Headset or microphone and speakers
- Webcam

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